

Penrith City Council
Agency Collection Methods
 September 2016

	2014-15	2015-16	2016-17
BPay - Telephone	7.80%	9.19%	11.10%
BPay - Internet	60.17%	62.87%	58.45%
Australia Post - Counter / Locked box	16.95%	16.08%	17.79%
Australia Post - Telephone	0.35%	4.27%	4.33%
Australia Post - Internet	0.32%	0.36%	0.44%
Securepay	4.73%	0.26%	0.00%
Direct Debit	6.19%	3.49%	4.13%
PCC Offices	3.37%	3.20%	3.46%
Centrepay	0.12%	0.27%	0.28%
	100.00%	100.00%	100.00%

