<table>
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<th>Objective</th>
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| **Customer Focus**            | Deliver high-quality, customer-focused services that prioritise frequency,    | • Frequency  
journey time and reliability                                                                                                                         | • Reliability  
• Journey time |
| **Connectivity & City Shaping** | Develop a rail network that:                                               | • Connect households to services and opportunities  
• Equitably improves access to services and opportunities  
• Supports Sydney’s long-term housing needs  
• Shapes the location of housing and employment to achieve more efficient development, including release of lands for housing and employment |
| **Network Capacity**          | Provide the capacity and flexibility required to:                          | • In-vehicle capacity (the number of people who can comfortably travel in each carriage)  
• Cater for predicted demand  
• Shape Sydney’s growing demand for transport |
| **Environmental Sustainability** | Grow the proportion of travel by sustainable modes, ease congestion and      | • Grow the proportion of travel by rail  
improve asset utilisation and energy efficiency                                                                                                           | • Contribute to improving the energy efficiency of the transport sector |
| **Productivity**              | Contribute to and facilitate the sustainable and efficient economic         | • Reduce travel time to knowledge hubs and high-productivity centres  
development of Sydney’s metropolitan region and a Western Sydney Airport                                                                                   | • Facilitate rather than hinder increased freight on rail |
| **Social Inclusion**          | Support Western Sydney communities through providing more transport choice  | • Increase accessibility to high-value employment and education  
and opportunities to contribute                                                                                                                          | |
| **Financial Sustainability**  | Ensure the government has the financial capacity to meet the growing demand  | • Capital and whole-of-life costs, including operations and maintenance  
for infrastructure and services.                                                                                                                          | • Ability to use value sharing as part of a comprehensive funding solution  
• Impact on timing of funding being available  
• Affordability |
| **Delivery Risk**             | Modernise Sydney’s rail network in a responsible and seamless way that       | • Minimise project delivery risks  
minimises disruptions to the travelling public                                                                                                            | • Minimise construction impact on residents, important community facilities and open spaces  
• Minimise operational impact during construction |
| **Safety**                    | All options will be designed to meet minimum safety requirements            | • Ensure members of the public, passengers and employees can travel safely each day  
• Safety legislation and regulation will be the baseline for all operations                                                                          |